Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The PCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the PCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/16/08	PSAP: G(Stanbally Name: S(USONZ) (Call taker)
Time or period of time t	that individual or related call(s) were received: 1303
Number of suspected ca	alls received from suspected single caller: ALT#_9//-620-485/
provided their location,	lls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the call and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call before location could be established:
Threatening in nature? Prank call?	not legitimate calls for help (harassing calls), please indicate the nature of the calls: Yes No Bogus calls for help? Yes No Yes No Hang up(s)? Yes No Yes No
Accidental dial? Other?	YesNo(If yes, please explain:)
How much time (approx	ximate) did call takers or dispatchers spend on the call(s)?
	ximate) did emergency service providers spend on the call(s)?
Please describe harassin	ng calls, providing as much detail as possible for especially aggravated cases. (Please feel free to all information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: <u>ivannais@cl.east-hartford.ct.us</u>

Use March 15, 2008 through April 30, 2008

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please strach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/6/08 PSAP: Glastonbury Name: Judith A ZAIKO (Where call received) (Call taker)
Time or period of time that individual or related call(s) were received: 154/
Number of suspected calls received from suspected single caller: ALT# 91/-269-3640
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No
Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Other? Yes No (If yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)? 2 5 e Co NO \$
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)
911 hang up only came in once
Fax or email all information to: Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jvannais@ci.east-hartford.ct.us

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Date: 3 18	PSAP: 6 08		ame: Gonclek (Call taker)	
Time or period of time to	hat individual or related o	call(s) were received:	0651+0	700
Number of suspected ca	lls received from suspect	ted single caller:	ALT# 911 - OLO 3	1-6990
provided their location,		P was able to dispatch he	describe (1) the nature of the	
For any calls that were no Threatening in nature? Prank call?		clp (<u>harassing calls</u>), ple Bogus calls for help Hang up(s)?		calls:
Accidental dial? Other?	Yes No	f yes, please explain;	705 <u>0</u> No)
How much time (approx	timate) did call takers or	dispatchers spend on the	call(s)? Z Soco	ncls
How much time (approx	ilmate) did emergency se	rvice providers spend on	the call(s)?	
	g calls, providing as muc ill information or call nar		specially aggravated cases. (Please feel free to
	V4.	PC N		
Y			1	- Traba-

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from noninitialized collular phones. Please report both logitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/20/08	PSAP: Castwo		ne: Can (Cal	(k (taker)
Time or period of time tha	t individual or related cal	l(s) were received:	0954	
Number of suspected calls	received from suspected	single caller:	ALT#_9/	0170213
For any legitimate calls provided their location, an or the call was discontinued.	d (3) whether the PSAP t	vas able to dispatch help e established	(directly or throu	igh a transfer or relay of ti
For any calls that were not Threatening in nature? Prank call? Accidental dial? Other?	t legitimate calls for help Yes No Yes No Yes No (If ye	Bogus calls for help? Hang up(s)?	Yes No Yes No	ure of the calls:
How much time (approxim				14
How much time (approxin				
Please describe harassing	_	detail as possible for esp		cases. (Please feel free t

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Date: 3/26/08 PSAP: G(95t cmbury Name: S(USarezyK) (Where call received) (Call taker)
(Where call received) (Call taker) (Time or period of time that individual or related call(s) were received: 0832
Number of suspected calls received from suspected single caller:
For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caprovided their location, and (3) whether the PSAP was able to disputch help (directly or through a transfer or relay of the cortic call was discontinued before location could be established:
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Other? Other? Yes No (If yes, please explain: 7// hangup - botter answer.)
How much time (approximate) did call takers or dispatchers spend on the call(s)?
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)
Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Émail: <u>ivannais@ci.east-hartford.ct.us</u>

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Date: 3/26/08 PSAP: #3 GPD Name: Ja Dith ZAIKO (Where call received) (Call caker)
Time or period of time that individual or related call(s) were received: 20/15
Number of suspected calls received from suspected single caller: 1 ALT# 9/1-804-645
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the calle provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call or the call was discontinued before location could be established:
For any calls that were not legitimate calls for help (harssing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Accidental dial? Yes No (If yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)? 10 Sector 05
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.) 911 hmy g up
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Date: 3/29/08 PSAP: Glaston Dury Name: Do Gillon (Where call received) (Call taker)
Time or period of time that individual or related call(s) were received: 22:41
Number of suspected calls received from suspected single caller:
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the calle provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call or the call was discontinued before location could be established:
For any calls that were <u>not legitimate</u> calls for help (<u>harassing calls</u>), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes /No
Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Other? Yes No (If yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)?
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 4/1/08	PSAP: Clay-	Name:	Sudith ZAIKO (Call taker)
	at individual or related call(s) were		8
Number of suspected call	s received from suspected single c	aller: ALT	# 911-063-6990
For any <u>legitimate calls</u> provided their location, as	for help from non-initialized pho-	mes, please describe (to dispatch help (direct	1) the nature of the call, (2) if the calle ly or through a transfer or relay of the call
For any calls that were me Threatening in nature? Prank call? Accidental dial?	Yes No Hang Yes No Hang	ing calls), please indicate calls for help? Y Y Y	ate the nature of the calls: esNo esNo
Other?	Yes No (If yes, please	cxplain:)
How much time (approxi	mate) did call takers or dispatchers		
How much time (approxi	mate) did emergency service provi	ders spend on the call(s	i)? NONE
Please describe harassing			aggravated cases. (Please feel free to
Fax or email all informa	b big		

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jyannais@cl.east-hartford.ct.us

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 4/1/08	PSAP: GLASTO (Where call re	ON BURT	Name: Di j	PETRA:	5
Time or period of time t	that individual or related	call(s) were received	1629	(Vinitator)	
Number of suspected ca	ills received from suspec	ted single caller:	/ALT#_	911-06	<u>3-6990</u>
For any legitimate call provided their location,	ls for help from non-in and (3) whether the FSA nued before location cou	itialized phones, plea P was able to dispate	ise describe (1)	the nature of the ca	11. (2) if the caller
For any calls that were games Threatening in nature? Prank call? Accidental dial? Other?	not legitimate calls for large properties Yes No Yes No Yes No (1	help (<u>harassing calls)</u> Bogus calls for Hang up(s)? If yes, please explain:	, please indicate help? Yes Yes	the nature of the call No No	s: ·
How much time (approx	ximate) did call takers or	dispatchers spend on	the call(s)?	Ø	
	kimate) did emergency s			,	
Please describe harassin	ig calls, providing as mu ill information or call na	ch detail as possible f	or especially agg	ravated cases. (Plea	
Fax or email all inform	astion to:				

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Date: 4/3/08	PSAP: G(95tenbury Name: Slusarczyk (Where call received) / (Call taker)
Time or period of time t	hat individual or related call(s) were received: 08.35
	lls received from suspected single caller:/ALT#_9//-063-6990
provided their location,	s for help from non-initialized phones, please describe (1) the nature of the call, (2) if the cand (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the need before location could be established:
For any calls that were g Threatening in nature?	not legitimate calls for help (harassing calls), please indicate the nature of the calls: Yes No Bogus calls for help? Yes No
Prank call?	Yes No Bogus calls for help? Yes No Yes No No
Accidental dial? Other?	Yes No
	Yes No (If yes, please explain: 1) of hong out (1) (2) (1) (2) (1) (1) (2) (1) (2) (2) (2) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4
How much time (approx	timate) did emergency service providers spend on the call(s)?
	g calls, providing as much detail as possible for especially aggravated cases. (Please feel free to

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DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/5/08 PSAP: Glastorbury Name: DSD. Gillon (Call taker)
Time or period of time that individual or related call(s) were received: ZO:07
Number of suspected calls received from suspected single caller: ALT#
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established: (1) CCR TOUR TOURS (2) (2) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4
(3) transferred to track V
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Other? Yes No Other? Yes No (If yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)?
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: <u>iyaunais@cl.east-hartford.ct.us</u>

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

DEFINITIONS: For purposes of this form, the following definitions apply:

Non-initialized phone: A cell phone that is not registered for service with any wireless carrier and cannot be called back by a PSAP because it has no dialable number. The phone may previously have been initialized by a wireless carrier but currently is not subscribed to service. The telephone number shown in the ALT# field will normally begin with 9)1.

Harassing (not legithnate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 9- 500	PSAP: STASTUNBURY Name: MELDLIMS (Where call recoived) (Call taker)
	(Where call recoived) (Call taker)
Time or period of time t	that individual or related call(s) were received: 0709 14RS
Number of suspected ca	alls received from suspected single caller: ALT# 911-063-15990
provided their location,	ils for help from non-unitialized phones, please describe (1) the nature of the call, (2) if the and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of nued before location could be established:
For any calls that were p Threatening in nature?	not legitimate calls for he)p (harassing calls), please indicate the nature of the calls: Yes No Bogus calls for help? Yes No
Prank call?	Yes No Hang up(s)? Yes No No
Accidental dial?	Yes No
Other?	Yes No (If yes, please explain:
How much time (approx	ximate) did call takers or dispatchers spend on the call(s)?
	ximate) did emergency service providers spend on the call(s)?
How much time (approx	- Politic Office

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answering points (13/13), including calls from non-initialized phones, but the FCC has not provided any explanation of what
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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 4 22 08	PSAP:	GW bare o	ASTONBURY Name	e: Wm PETRAS (Call taker)
		•		
Time or period of time th	at indivi	dual or rel	ated call(s) were received:	
Number of suspected call	ls receive	ed from su	spected single caller:	ALT# 911.016-1425
For any <u>legitimate calls</u>	for help nd (3) w	o from no hether the	on-initialized phones, please desc PSAP was able to dispatch help (ribe (1) the nature of the call, (2) if the c directly or through a transfer or relay of the
~ 		··- · - · - · - ·		
For any calls that were n	ot legitin	nate calls	for help (harassing calls), please	indicate the nature of the calls:
For any calls that were not Threatening in nature?	ot legitin Yes	nate calls No	for help (harassing calls), please Bogus calls for help?	indicate the nature of the calls: Yes No
For any calls that were not Threatening in nature? Prank call?	ot legitin Yes Yes	nate calls No No	for help (harassing calls), please Bogus calls for help? Hang up(s)?	indicate the nature of the calls: Yes No Yes No
For any calls that were <u>nor the calls of the call of the calls of the calls of the calls of the calls of the call of the calls of the calls of the call of the calls of the calls of the call of the cal</u>	ot legiting Yes Yes Yes Yes Yes	nate calls No No No No No	for help (harassing calls), please Bogus calls for help? Hang up(s)? (If yes, please explain:	indicate the nature of the calls: Yes No Yes No
Threatening in nature? Prank call? Accidental dial? Other?	Yes Yes Yes	No	Bogus calls for help? Hang up(s)? (If yes, please explain:	Yes No No
Threatening in nature? Prank call? Accidental dial? Other?	Yes Yes Yes	No	Bogus calls for help? Hang up(s)? (If yes, please explain:	indicate the nature of the calls: Yes No Yes No No (s)?
Threatening in nature? Prank call? Accidental dial? Other? How much time (approxi	Yes Yes Yes Yes imate) die	No No No No No Call take	Bogus calls for help? Hang up(s)? (If yes, please explain: ars or dispatchers spend on the call	Yes No No

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 4/29/08	PSAP:	GUA	Stonburg	Name	PE	TR/	95	
Time or period of time the Number of suspected cal								7
Number of suspected cal	ls received t	from sus	pected single caller:	2	ALT#	911-	063-	-6990
For any <u>legitimate call</u> , provided their location, a or the call was discontinu	s for help fand (3) when	rom non her the F	i-initialized phones, plea PSAP was able to dispato	se descr	ibe (1) th	e nature	of the cal	l, (2) if the ca
For any calls that were nature?	ot legitimat	te calls f	or help (<u>harassing calls)</u> Bogus calls for	, please i	ndicate th	ne nature o	of the calls	3:
Prank call?	Yes	No	Hang up(s)?		Yes 1	No_		
Accidental dial? Other?	Yes Yes	No	Bogus calls for Hang up(s)? (If yes, please explain:					1
How much time (approx How much time (approx	imate) did c	all taker:	s or dispatchers spend on	the call(5)?			
Please describe harassing attach any supporting cal	g calls, prov	iding as	much detail as possible t					
Fax or email all inform								

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Date: 1/20/08	PSAP: Colceston	burg Na	me: Gene Joseche (Call taker)	
	nat individual or related o		07:10	
Number of suspected car	ls received from suspecte	ed single caller:	ALT# 911-063-0	0990
provided their location,		was able to dispatch help	escribe (1) the nature of the cal p (directly or through a transfer of	
For any calls that were g Threatening in nature?	ot legitimate calls for he	elp (<u>harassing calls),</u> plea Bogus calls for help?	se indicate the nature of the calls Yes No Yes No	3:
Prank call?	Yes No	Hang up(s)?	Yes No	
Accidental dial?	Yes No		_	
Other?	Yes No (If	yes, please explain:)
How much time (approx		dispatchers spend on the c		
How much time (approx	imate) did emergency ser	rvice providers spend on t	he call(s)?	
now interiorite (approx			cecially aggravated cases. (Pleas	

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Number of suspected calls received from suspected single caller: ALT# 44 - 816 For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the or the call was discontinued before location could be established: Compared to the call was discontinued before location could be established:	Number of suspected calls received from suspected single caller:	Date: 8/14/08			Name: C	(Call taker)	4nt
Number of suspected calls received from suspected single caller:	Number of suspected calls received from suspected single caller:	Time or period of time th	•	•	1400	, , ,	
For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call was discontinued before location could be established: For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Accidental dial? Yes No (If yes, please explain: Other? Yes No (If yes, please explain: How much time (approximate) did emergency service providers spend on the call(s)?	For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the oprovided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the or the call was discontinued before location could be established: For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No No Hang up(s)? Yes No Hang up(s)? Yes No Hang up(s)? Yes No How much time (approximate) did call takers or dispatchers spend on the call(s)? How much time (approximate) did emergency service providers spend on the call(s)?	-		**		141-811	01
Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No No No No No Hang up(s)? Yes No	Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No No No Hang up(s)? Yes No No No Hang up(s)? Yes No No No No Hang up(s)? Yes No No No No Hang up(s)? Yes No	For any <u>legitimate caller</u> provided their location, a or the call was discontinu	s for help from no and (3) whether the ned before location	n-initialized phones, please PSAP was able to dispatch could be established:	e describe (1) help (directly	the nature of the or through a transf	call, (2) if the c
Accidental dial? Yes No No (If yes, please explain: How much time (approximate) did call takers or dispatchers spend on the call(s)? How much time (approximate) did emergency service providers spend on the call(s)?	Accidental dial? Yes No_ No_ (If yes, please explain: How much time (approximate) did call takers or dispatchers spend on the call(s)? 3 // Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to	Threatening in nature?	YesNo	Bogus calls for h	elp? Yes	No	calls:
How much time (approximate) did call takers or dispatchers spend on the call(s)?	How much time (approximate) did call takers or dispatchers spend on the call(s)?	Accidental dial?	Yes No	_ · · · · · · · · · · · · · · · · · · ·		No)
How much time (approximate) did emergency service providers spend on the call(s)?	How much time (approximate) did emergency service providers spend on the call(s)?					3 min	
	Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to		•				
		Please describe harassing	g calls, providing as	much detail as possible for			

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Use March 15, 2008 through April 30, 2008

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from noninitialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3~14~08	PSAP: 6 (Where	of the control of the	Name: f.	SOCHA (Cull tuker)	_
Time or period of time t	nat individual or re	lated call(s) were receive	xd: 203	34	
Number of suspected cal	ls received from st	spected single caller:) ALT#_	911-004-156	<u>,</u> 0
	and (3) whether the	PSAP was able to dispa		the nature of the call, (2) or through a transfer or relay	
For any calls that were n Threatening in nature? Prank call? Accidental dial? Other?	Yes No Yes No	Bogus calls fo	or help? Yes _ Yes _	the nature of the calls:No No	ب
How much time (approxi	imate) did call take	rs or dispatchers spend o	on the call(s)?	7 30 SVC	
How much time (approx	imate) did emergen	acy service providers spe	and on the call(s)?	NONE	_
Please describe harassing attach any supporting cal			for especially agg	ravated cases. (Please feel	free to
Fax or email all inform:	ation to:		•		

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Date: 3/15/08 PSAP: GROTON ECC Name: DAVID SMITH (Where call received) (Call taker)
Time or period of time that individual or related call(s) were received: 1101
Number of suspected calls received from suspected single caller: ALT# 711-004-1560
For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established: CAUER PROVIDED A LOCATION OF TAFTULUE AND THEN THE CONNECTION WAS LIST.
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Accidental dial? Yes No Other? Yes No (If yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)? How much time (approximate) did emergency service providers spend on the call(s)? Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to
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Date: 3 15 08	PSAP: 6/20 70 (Where ca)	N ECC	Name: DA	11) Sin (7)	+ #45
		ted call(s) were received:			e y way o y think and the contribution
Number of suspected cal	ls received from sus	pected single caller:	ALT#_	911-121-	3960
	and (3) whether the H	M.H.A	nelp (directly o		fer or relay of the call)
For any calls that were not threatening in nature? Prank call? Accidental dial? Other?	Yes No Yes No	or help (harassing calls), p Bogus calls for he Hang up(s)? (If yes, please explain:	lpo? Yes _ Yes _	No No	
How much time (approx	imate) did call takers	s or dispatchers spend on th	e call(s)?		
How much time (approx	imate) did emergenc	y service providers spend o	n the call(s)?_		
Please describe harassing attach any supporting ca		much detail as possible for narratives.)	especially agg	ravated cases. (I	Please feel free to
					·

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Date: 3/15/08 PSAP: GROTON Name: MICHAEL PAGENTOTH
Date: 3/15/08 PSAP: 60010N Name: MICHAEL PASENTOTH (Where cull received) (Call taker)
Time or period of time that individual or related call(s) were received: 1921
Number of suspected calls received from suspected single caller: / ALT# 911 064 4560
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established: CHILO CLAYICK WITH PHONE
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No X Bogus calls for help? Yes No X Prank call? Yes No X Hang up(s)? Yes X No Accidental dial? Yes X No (If yes, please explain: CHIW ON PHONE)
How much time (approximate) did call takers or dispatchers spend on the call(s)? 2 MIN
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)
Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jvannais@ci.east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

DEFINITIONS: For purposes of this form, the fit llowing definitions apply.

Non-initialized phone: A cell phone that is not registered for service with any wireless carrier and cannot be called back by a PSAP because it has no dialable number. The phone may previously have been initialized by a wireless carrier but currently is not subscribed to service. The telephone number shown in the ALT# field will normally begin with 911.

Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threater ing calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 03/16/68 PSAP: Groton ECC Name: B Clapsad (Call taker)
Time or period of time that individual or related call(s) were received: 0859
Number of suspected calls received from suspected single caller: ALT#
For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established: D C COD + R C+
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Other? Yes No Other? Yes No Other?
How much time (approximate) did call takers on dispatchers spend on the call(s)? ————————————————————————————————————
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call nerratives.) Simple hang-up nothing Said by Caller, Unable to Re Call.
Fax or email all information to: Jeffrey Vannais, PSAP Representative Enhanced 9-1-1 Commission

Fax: 860-610-6294 Email: Jva umis@ci.east-hartford.ct.us

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Date: 3/6/08	PSAP: GROTON	Name: # 26
	(Where call received)	(Cull tu ker)
Time or period of time	that individual or related call(s) were	c received: 1346
Number of suspected ca	alls received from suspected single c	aller: 1 ALT#
provided their location,		ones, please describe (1) the nature of the call, (2) if the to dispatch help (directly or through a transfer or relay of the shed:
NA		
For any calls that were Threatening in nature? Prank call? Accidental dial? Other?		
How much time (approx	ximate) did call takers on dispatchers	spend on the call(s)?
How much time (approx	ximate) did emergency service provi	ders spend on the call(s)? N/19
	ig calls, providing as much detail as all information or call narratives.)	possible for especially aggravated cases. (Please feel free to
·		

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Email: jva mais@ci.east-hartford.ct.us Fax: 860-610-6294

Use March 15, 2008 through April 30, 2008

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatering calls.

Legitimate calls from non-initialized phories: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 3 16 68	PSAP: GROTON (Where call r.	ceived)	Name:	#26 (Call taker)	
Time or period of time th	•	•	1753		
Number of suspected cal			_	NIA	<u>-</u>
provided their location, a or the call was discontin	and (3) whether the PS.	√P was able to dispatch		ne nature of the call, (2) through a transfer or rela	
N IV					-
For any calls that were n Threatening in nature? Prank call? Accidental dial? Other?	Yes No V Yes No V Yes No V	telp (harassing calls),	please indicate the please	ne nature of the calls: NoNo)
How much time (approxi	imate) did call takers o	dispatchers spend on	the call(s)?	The of Theory	
How much time (approxi	imate) did emergency se	ervice providers spend	on the call(s)?	NA	
Please describe harassing attach any supporting cal			r especially aggra	avated cases. (Please feel	free to
Fax or email all informs	ation to:	Paka-and 0.1.1.C			

Fax: 860-610-6294 Email: jva mais@ci.east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

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Date: 3/16/09	PSAP: GROTON ECC Name: Dain Smith (Where call received) (Call taker)
	that individual or related call(s) were received: 7235
Number of suspected of	alls received from suspected single caller: ALT#_ 911-008-1669
For any <u>legitimate</u> caprovided their location	<u>lls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller, and (3) whether the PS. P was able to dispatch help (directly or through a transfer or relay of the call) nucl before location could be established:
	$\sim NA$
For any calls that were Threatening in nature? Prank call? Accidental dial? Other?	not legitimate calls for nelp (harassing calls), please indicate the nature of the calls: Yes No Bogus calls for help? Yes No Yes No Hang up(s)? Yes No Yes No (f yes, please explain:
How much time (appro	ximate) did call takers on dispatchers spend on the call(s)?
How much time (appro	ximate) did emergency service providers spend on the call(s)?
	ng calls, providing as much detail as possible for especially aggravated cases. (Please feel free to all information or call as tratives.)
Fax or email all inform	nation to:

Jeffrey Vannais-PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jva imais@ci.east-hartford.ct.us

Fax: 860-610-6294

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Legitimate calls from non-initialized phores: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 3/17/08	PSAP: (Where call received)	Name:	(Call taker)	RANT
Time or period of time	nat individual or related call(s) were rece	eived: [61]		
Number of suspected ca	Is received from suspected single caller:		098 - 9	1541
provided their location,	s for help from non-initialized phones, and (3) whether the PS. P was able to disued before location could be established:	spatch belp (directly or		
For any calls that were I	ot legitimate valls for help (harassing c Yes No Bogus calls			ulls:
Prank call? Accidental dial?	Yes No Hang up(s)		No	
Other?	Yes No (Fyes, please expl	lain:		
How much time (approx	mate) did call takers of dispatchers spen	d on the call(s)?	15 Seco	~Q>
	mate) did emergency service providers s	spend on the call(s)?		
How much time (approx				

Email: jva mais@ci.east-hartford.ct.us

Non-initialized call form (3/10-08)